



To Our Valued Customers,

[On March 13, we wrote to you](#) (Linked Content) about how seriously Briess was taking the developing COVID-19 outbreak and its potential impact. We described the processes we implemented to ensure the safety of our employees, our customers, and the continuation of our operations.

As you may be aware, all states have begun to lift their stay at home orders or have lifted them entirely. We want you to know that, despite any government rule changes, Briess is and will continue adhering to the same high level of safety measures that we have already implemented. Moreover, we have continued to add safety measures.

Our current precautions include, among others:

- Issuing COVID-19 preparedness guidelines and best practices to all Briess employees. We update these guidelines regularly based on CDC guidance and recommendations, and we communicate this to all Briess team members.
- Ensuring the protection of our employee teams remains paramount. To this end, we have put in place the following additional safeguards:
  - Placing hand sanitizing stations at all facilities, with an emphasis on entrances and high surface contact areas.
  - Zoning facilities to reduce physical employee contact and cross contamination risk.
  - Providing face coverings to all employees to reduce potential for exposure and transmission.
  - Performing wellness and temperature checks for all employees prior to their entry into our facilities.
  - Setting up transfer drop off and collection points for hard copy information and materials that need to pass between individuals and departments.

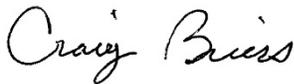
- Continuing to operate Briess facilities at the highest standards of quality and safety. Our facilities follow the standards of GFSI, have HAACP policies in place, and we strictly adhere to Good Manufacturing Practices (GMPs).
- Suspending travel internally between Briess facilities and externally to customer and vendor partners; we review this regularly.
- Suspending all customer and vendor meetings at Briess facilities until further notice. Continuing to participate and engage in virtual and electronic communication with our customers and vendors. Our goal is to maintain our connection and communications with our business partners in a way that protects all involved.
- Enforcing a work-from-home policy to the greatest extent possible and mandating strict work exclusions if an employee meets or exceeds our COVID-19 risk thresholds.

As always, your business remains a priority for us.

While many of our customers may be concerned about market uncertainties, we want to remind you that Briess remains committed to doing whatever we can to support you and your business through these challenging times.

If you have questions or concerns, please don't hesitate to contact us at 800.657.0806 or 920.849.7711.

Thank you and be safe,



Craig Briess  
Owner



Ryan O'Toole  
President and COO